

How to purchase a subscription online

We've made purchasing your subscription online quicker and easier than ever before. Many customers are already booking concerts via our website, so why not take the plunge and try booking your subscription online? It's neither daunting nor difficult – just follow these four easy steps.

Step 1: Subscription information

First of all, have your credit card ready and go to www.sydneyphilharmonicsymphony.com/subscribe

This page provides all of the relevant subscription information. You can use the menu on the left hand side of the page to find information on How to Subscribe, FAQs, Subscriber Benefits and Terms & Conditions. Click on **CHOOSE YOUR SERIES** to see information on the Sydney Symphony's 2011 concert series.

Renewing

If you are an existing subscriber and would like to renew your subscription please visit www.sydneyphilharmonicsymphony.com/renew. Here you will be asked to login using your account number or email address and password if you have already signed up online.

Step 2: Series information

Here you'll find a listing of the series available in the 2011 concert season. Click on **SERIES INFO** under the series of your choice for more information and to continue to the next step.

Step 3: Making your selection

If you're happy with your selection, choose your package size on the left hand side of the page. Once you've chosen a package size, the available days will display on the right hand side of the page, choose the day you would like then click **CONTINUE**.

Step 4: Reservation and payment

You will now be taken through to the shopping cart where you can add additional purchases to your order or proceed straight to payment.

Voilà! All done. A confirmation email with the details of your purchase will be sent to your email address.

Safe and secure

Transacting online with the Sydney Symphony is very secure. You can tell you are using a secure payment system by the change of the web address when you enter the payment area. The URL changes from <http://> to <https://>. HTTPS stands for Hyper Text Transfer Protocol Secure and allows secure e-commerce transactions.

There are lots of signposts and instructions as you step through, so you shouldn't feel lost. If you do encounter problems, you can always call us on (02) 8215 4600 and our customer service representatives will be delighted to assist.

Step 1: Click 'Choose your series'



Step 2: Review and choose a series



Step 3: Select size of series then continue

